

MPACT LEADERSHIP

MAXIMIZING POTENTIAL through AWARENESS & COMMUNICATION TOOLS

MPACT Leadership is a comprehensive suite of services designed to help leaders create a more positive, effective, and impactful culture within their organization. We combine decades of expertise in adult learning, problem-solving, executive coaching, mediation, conflict resolution, and strategic planning to provide customized solutions and support for each organization and its unique needs.



Professional Learning

Our Professional Learning Sessions offer targeted leadership training for key organizational leaders, focusing on skills often overlooked in standard development programs. Tailored to the specific needs of leadership teams, these sessions cover critical topics like strategic leadership, team dynamics, and communication. Through practical exercises and expert insights, participants gain actionable strategies to enhance their leadership, foster collaboration, and drive organizational success.



Organizational Effectiveness

Our Organizational Effectiveness services enhance efficiency, culture, and impact. Through assessments like Effectiveness Reviews and 360 Feedback, we deliver tailored insights to optimize operations and leadership. Tools such as Hiring Profiles, Organizational DNA assessments, and culture evaluations align values with strategic goals. We provide actionable recommendations to drive sustainable growth.



Executive Coaching & Mediation

Through personalized coaching, we help individuals and teams achieve goals, develop skills, and address challenges. Our mediation services offer a neutral platform to resolve conflicts and improve relationships. Together, these services foster personal growth, leadership, and conflict resolution, creating a more harmonious and productive work environment.



ABOUT US



Lisa Hancock, M.A.



Robyn Hartzell, M.Ed.

Lisa Hancock founded Restorative Communications in 2008 to provide self awareness skills and conflict management tools to groups, organizations, and teams. She is a sought after speaker and facilitator on conflict resolution, an Enneagram specialist, and systems expert.

She completed a 3-year apprenticeship with best-selling author and Enneagram Master Suzanne Stabile and earned a Master of Arts in Dispute Resolution from Southern Methodist University (SMU). Lisa is a mediator and works as an adjunct faculty member at the SMU Center for Dispute Resolution and Dallas College. She has extensive experience conducting conflict resolution workshops and performs both interpersonal and team mediations.

Robyn Hartzell is the owner/founder of Hartzell Professional Development and seeks to drive transformative change within organizations and empower individuals to exceed their potential. She is an expert in adult learning and developing practical, realistic strategies to turn around challenging situations, ensuring that both programs and people thrive.

She earned a Master of Education in Curriculum and Instruction from the University of Texas at Arlington and a Graduate Certificate in Professional and Executive Coaching from the University of Texas at Dallas. She has over 25 years of experience in the education field and currently supports districts, nonprofits, and private organizations in executing change initiatives.

Contact Us

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